

Science **made** smarter



Diagnostic Suite

Inclusions and Install Guide

Inclusions with your device:

- Diagnostic Suite software on USB OR
Download link provided via email

Additional accessories if purchased:

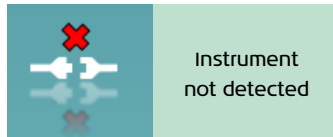
- OtoAccess® Database on USB
- NOAH License

First use of your Diagnostic Suite:

1. Ensure that if you are using a database, like Otoaccess or NOAH, that this is installed first.
2. Insert your USB (or open downloaded folders) and run the .exe file for Diagnostic Suite.
3. Once it is installed, do not open the software, but connect your instrument that you are testing with via USB to the computer. The drivers will now load for you. Follow any prompts to install the drivers.
4. Once completed, open the Diagnostic Suite software. You will now see an image of your instrument in the software in the bottom left-hand corner. If there is a broken cross, your instrument has not been detected.



Instrument
correctly
detected




Instrument
not detected

- a. If this has occurred, ensure the USB is connected and not loose, go to Menu / Set Up / General Suite Settings and select from the left which type of instrument you have, AUD or TYMP.
- b. Ensure that your hardware is selected and enabled is ticked (AS608e example below):



- c. Restart your software, and your instrument should now be displayed in the bottom left hand corner, if it is not, please call the office for assistance.

5. If you have hybrid testing ability, you will be able to now test using the Diagnostic Suite.
6. If you have upload (Sync) capabilities only (e.g. AS608e or MT10e), you will now complete your testing on your instrument and then transfer the results to the PC via the arrow key shown here: 
7. You will be able to save your results if using a database once transferred.
8. You will be able to print to PDF, by setting your computers default printer to PDF.

Please refer to our separate document on this process:

<https://www.interacoustics.com/audiometers/as608/support/how-to-print-without-a-database>

This quick guide does not replace the instructions for use. Please visit our support page on the global Interacoustics website for more support and to download the instructions for use:

<https://www.interacoustics.com/diagnostic-suite/support>

